



SUSTAINABLE DEVELOPMENT GOALS

Seventeen goals as a compass for challenges such as poverty, education and the climate crisis, these are the Sustainable Development Goals (SDGs) of the United Nations. As a distribution network operator, we regard it as part of our societal role to make a significant contribution to achieving these goals.

The SDGs 7, 9 and 11 correspond seamlessly with our core activities. We provide a sustainable, reliable and affordable energy supply and safe infrastructure. We help cities and municipalities increase sustainability. These goals are interwoven in our mission, vision and strategy. Therefore, this is where our primary focus lies and where we have the greatest impact. You can read more about our contribution to the core SDGs in the section 'Our impact on society'. In addition, we distinguish four SDGs that support our core activities: quality education, decent work and economic growth, responsible consumption and production, and climate action. We strive to contribute directly towards these issues in our business operations. You can read more about our contribution to the supporting SDGs in the section 'Committed employees in a sustainable organisation'. Our position with regard to the other SDGs is based on a 'no-harm' principle. Our [connectivity matrix](#) shows how we contribute to external challenges and SDGs in a strategic context.

MORE INSIGHT INTO OUR IMPACT ON SOCIETY

How we fulfil our role in society continues to develop. With our social initiatives, we have shown in the past years that we are exemplary in sustainability. We sharpened the focus of our social engagement activities in 2019: with regard to which issues can we create the greatest impact for a better world? In 2020, together with other companies in the sector, we quantified our negative and positive impact on two aspects: climate change and the well-being effects of having a job. Measuring impact provides new insights, which is the first step towards further improvement.

For each SDG, we made an inventory of the positive and negative impact that we have in relation to the material issues and our strategic plan. With the exception of SDG 1, 2, and 5, we have an impact on all of the sustainable goals. The size of the circle indicates how big or small our impact is. This qualitative analysis shows to what extent SDGs are relevant for our organisation; which provides a confirmation of our SDG prioritisation.





HOW WE ADD VALUE

EXTERNAL PERSPECTIVE

TRENDS

- Renewable energy generation
- Sustainable mobility
- Sustainable homes
- Electrification
- Digitalisation
- Changing laws and regulations

DIALOGUE WITH OUR STAKEHOLDERS

Customers, employees, shareholders, market and supply chain partners, investors, policymakers, special interest groups and local energy partners.

SDGs

17 Sustainable Development Goals to make the world a better place in 2030.



INPUT

OUR GRIDS AND SERVICES

Via 2,880,000 connections to our grids we bring electricity and gas to customers and they feed energy back into our grid.

We support Regional Energy Strategies and, with systems and data, we enable customers to make their own energy choices.

We work on innovative solutions together with colleagues and partners in the sector.

EMPLOYEES

Through training and education, our 4,767 employees are constantly working on increasing their expertise and sustainable employability.

ORGANISATION

We increase the sustainability of our own business operations.

FINANCIAL POSITION

The confidence of shareholders and lenders and the revenue from grid tariffs make it possible to finance investments

ADDED VALUE

We realise a sustainable energy supply by means of 'state of the art' services and grids by taking the initiative in innovative solutions.



- Everybody wants to be able to make use of energy always and everywhere.
- The necessary change in the energy supply is accelerating.
- Growth in the generation of sustainable energy and energy savings demand new solutions.

OUTPUT

OUR IMPACT ON SOCIETY

- Work package: € 882 million
- Outage time electricity: 13 minutes
- Outage time gas: 81 seconds
- Expanding transmission capacity: 710 MVA
- Customer Effort Scores
- Public safety
- Innovation through distribution automation Light: 3,531 stations

COMMITTED EMPLOYEES

- Lost Time Injury Frequency Enexis:
 - Enexis: 0.81
 - Contractors: 2.64
- Employee satisfaction:
 - teamwork: 6.4
 - engagement: 7.8
- Employment conditions, training and education
- Absenteeism: 4.85%

SUSTAINABLE ORGANISATION

- CO₂ emissions Enexis: net 0
- CO₂ reduction employees via mobility: 57%
- Waste policy: 93% recycled waste

FINANCIAL POSITION

- Revenue: € 1,516 million
- Controllable costs and revenues Enexis Netbeheer: € 452 million
- Net profit: € 108 million
- Solvency: 47.0

OUTCOME

Customers can count on energy that is safe, reliable and affordable. They can make their own (sustainable) energy choices. Energy regions gain insight into local possibilities to increase sustainability.

The well-being of employees and their family members is enhanced by a safe working environment and sustainable employability. We provide employment in municipalities. It is our aim to take responsibility for a sustainable world. We focus constantly on reducing our gross CO₂ emissions.

Shareholders receive an annual dividend. Our credit rating inspires confidence.

SDGs

9 Industry, innovation and infrastructure

11 Sustainable cities and communities

7 Affordable and clean energy

4 Quality education

8 Decent work and economic growth

12 Responsible consumption and production

13 Climate action

8 Decent work and economic growth