



HOW WE ADD VALUE

TRENDS

- Climate-related actions
- Electrification
- Acceleration in sustainable generation
- Increase in sustainable mobility
- Digitisation
- Changing laws and regulations

DIALOGUE

We maintain an ongoing dialogue with our stakeholders: customers, employees, shareholders, market and chain partners, investors, policymakers, special interest groups and local energy partners.

SDGs

17 Sustainable Development Goals to make the world a better place by 2030.



INPUT

CUSTOMERS AND GRIDS

Our energy grids deliver electricity and gas to customers and a growing number of our customers feed energy back to us. Systems and data empower customers to make their own choices.

SUSTAINABLE OPERATIONS

We support provinces and municipalities with their Regional Energy Strategies. In addition, we are making our own operations more sustainable.

SAFETY AND EXPERTISE

Enexis employs 4,488 people. They work constantly to improve their expertise and long-term employability.

FINANCIAL POSITION

Income from grid tariffs is used to maintain the energy infrastructure. We invested € 657 million in the grids.

ADDED VALUE

- We realise innovative, scalable solutions that accelerate the transition to a sustainable energy system.
- Together with local partners we are helping to realise the Dutch renewable energy and energy-saving goals.



- Our grids and services will be ready in time to cope with the changing energy landscape.
- Our energy supply is reliable.
- We strive for excellent service, high customer satisfaction and cost reductions.

OUTPUT

CUSTOMERS AND GRIDS

- Average electricity outage time: 14.2 minutes
- Average gas outage time: 51 minutes
- Number of substations equipped with distribution automation: 250
- Installation of smart meters: 84.6%
- Customer Effort Scores

SUSTAINABLE OPERATIONS

- Participation in 9 RES steering groups
- Enexis CO₂ emissions: net 0
- Employee CO₂ reduction via mobility: 22.5%
- Waste policy: 93% recycled waste

SAFETY AND EXPERTISE

- Lost Time Injury Frequency Enexis:
 - Enexis: 1.16
 - Contractors: 2.58
- Employee satisfaction:
 - teamwork: 6.6
 - engagement: 7.8

FINANCIAL POSITION

- Revenue: € 1,491 million
- Controllable costs and revenues of Enexis Netbeheer: € 420 million
- Net profit: € 210 million
- Solvency: 49.8

OUTCOME

Customers can count on energy that is safe, reliable and affordable. They are free to make their own (sustainable) energy choices.

Municipalities are seeking to make their energy supply more sustainable and gain insight into local options. We have a continuous focus on reducing our gross CO₂ emissions.

A safe working environment and long-term employability promote the well-being of our employees and their family members. We offer employment opportunities in municipalities.

Shareholders receive an annual dividend. Our credit rating inspires confidence.

SDG's

