

SUPPLIER CODE OF CONDUCT

As a network manager, Enexis plays a central role in the supply of energy and has a regional monopoly in installing and managing energy networks. Customers have no choice. We see this as a challenge to remain focused and set the bar high for ourselves. The social task of Enexis is reflected in the key words reliable, affordable, customer-oriented and sustainable. We make every effort to live up to that promise. Our customers can count on always having access to electricity and gas everywhere within our supply area at acceptable connection and transmission tariffs. We ensure that electricity and gas is delivered safely to homes and businesses, we apply customer-oriented processes and we bear responsibility for a sustainable energy supply.

The interests of society weigh heavily on Enexis' business practices. Sustainability is entrenched in our strategy. We are working on reducing our own ecological footprint. We reuse as much of our own materials as possible and collaborate with partners that do the same. We work on an emission-neutral basis through reduction, use of green energy and offsetting the remaining emissions. We pay close attention to energy savings in buildings, the sustainable transport of our employees and energy consumption in the chain. Corporate social responsibility (CSR) is detailed in our CSR-statement and CSR-principles, which are based on guidance standard ISO26000.

To achieve our corporate objectives we work together with suppliers. We therefore want to do business with suppliers that attach as much importance to corporate social responsibility as we do.

A number of basic principles concerning corporate social responsibility are clarified further in this code of conduct. By entering into an Agreement with Enexis, the supplier undertakes not only to comply with all applicable laws and regulations, but also these basic principles.

People

UN and ILO

The supplier observes the United Nations' Universal Declaration of Human Rights. The supplier also observes the international working conditions and circumstances as formulated by the International Labour Organisation (ILO).

Child labour

The supplier observes all supranational and national laws and regulations that apply to child labour (in particular ILO Conventions 138 and 182) and takes adequate action to comply with these Conventions.

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Discrimination

The supplier fully observes all anti-discrimination provisions of supranational and national laws and regulations.

Working conditions

The supplier has developed policy that complies in any case with all supranational and national laws and regulations relating to labour and working conditions (including health, safety, secure working and the environment) and observes the collective bargaining agreements that apply to it in each case.

Environment

The supplier respects the environment and complies with all applicable supranational and national environmental laws and regulations. It organises its business processes so as to guarantee compliance.

Like Enexis, the supplier strives for maximum recycling of waste flows and waste is avoided as far as possible.

Integrity

Suppliers are ethical: they do not get involved in bribery or kickbacks and they exercise caution in giving and receiving business gifts. The law and culture of the country where business is conducted are observed. Measures are adopted to minimise the risks of corruption and/or abuse of power, both in relation to the production and supply of goods, products and services.

Specific details

Implementation

The supplier must divulge this code of conduct to the management and employees of its organisation and ensure it is observed.

Verification

Enexis regularly meets with its suppliers. Topics arising from this code of conduct may raise for discussion at such a meeting. If Enexis deems it necessary, it may ask for an audit to be conducted by a third party that it designates. The supplier declares that it will cooperate fully with this audit.

By entering into a contract with Enexis, the supplier declares that it agrees to the basic principles in this code of conduct. The supplier further agrees that topics arising from this code may form part of discussions with Enexis and that the supplier, if necessary, will draw up plans for improvement.